



George

One of the initial installations on the pilot was with George. George lives alone in his own home and maintaining his independence at home is extremely important to him. Unfortunately, George is living with some mild memory difficulties which could progress in the future, making his son concerned about him.

His son lives nearby and can pop in on George on occasions when needed, giving George the autonomy to live independently in his own home. On some recent visits when his son would visit George to check on him, he found that the home was often cold, even though the heating was working normally. This was causing some concerns for George's health, as a cold home can lead to a range of health complications, especially in the colder months of the year.

The Assisted Comfort service was installed in George's home. This allowed George's son to see that George was manually turning his heating down, even if the home needed to be heated. Thankfully, the Beanbag Care system keeps the home at a safe temperature. This reduced the risk to George and makes sure that the home is kept at a warm and comfortable environment, reducing health risks, and providing reassurance.

The Assisted Comfort service in George's house monitors the environment, and his son is alerted if the temperature, humidity, or carbon monoxide levels become a risk, keeping George safe at home. It also provides a simple way for George to adjust his heating, through a tablet, and gives his son the ability to remotely change the temperature through a mobile app.

George said he was grateful for the help, and that he found the controls simple to use. He would recommend Beanbag Care to anyone.

Janet

Another one of the trialists, Janet, had the Assisted Comfort service installed in her home, although this time without the in-home controls, as Janet has a shared heating system. She lives next door to her daughter in law, Patricia, who cares for both her own mother and Janet. Patricia was given access to the Beanbag app, enabling her to see and monitor the temperature in Janet's home.

Within the first week after installation, Patricia was alerted that Janet's home was too cold. She was able to see that this was early in the morning when Janet was tucked up in bed, but this information was useful to Patricia, and started initial insights into the benefits of the system.

As time progressed and the system gathered more data, Patricia could see that not only was the temperature in Janet's home dropping at night, but it was also below recommended levels when she got out of bed in the morning. This was discovered owing to the Beanbag Sleep Monitoring service showing that Janet got up before her heating was scheduled to turn on in the morning. Patricia was able to make a simple change to the heating schedule, ensuring the home was warm when Janet awoke, making her home more comfortable for her.

The simple to use app has enabled Patricia to monitor and manage her mother-in-law's comfort with ease and has reassured her that she can care for her mother-in-law remotely, reducing stress and worry for Patricia and ensuring Janet is safe without losing her independence.

Please note all names used in this case study have been changed to protect the identity of the service user.

Beanbag Care is a comprehensive solution that allows vulnerable people to live independently for longer. The discreet, non-wearable solution monitors a person's day-to-day activities, environment and care being provided. Family or carers can use this information to determine health risks, deterioration, or emergencies.

Beanbag Care is managed by a team of expert developers who timely detect and address issues related to battery level changes or system malfunction, ensuring smooth operation and meeting users' needs.

To find out more, visit:
www.securemeters.com/uk/beanbag-care/